

Metheringham Parish Council

Policy on Unreasonable and Vexatious Communication

Communication to the parish council's staff or members may take any of the following forms:

- Emails
- Phone calls
- Text messages
- Letters
- Verbal conversation

The Parish Council will respond to all reasonable enquiries in a fair and timely manner. Where communication is judged to be excessive, repetitive, abusive, threatening, or vexatious, the Council may take proportionate measures to manage its resources effectively.

These measures may include:

- Acknowledging that a final response has been provided and that no further communication on the same matter will be answered unless significant new information is submitted.
- Limiting communication to a single Council contact.
- Restricting the frequency of communication.
- Not responding.
- Reporting communication to the relevant authorities.

Any restrictions will be authorised by the Clerk and reported to Council. This policy does not affect the Council's statutory duties or its obligations under the Freedom of Information Act 2000.

Document History

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